

SUNSET SESSIONS – IMPORTANT INFORMATION

Getting to Cockatoo Island

The easiest way to get to Cockatoo Island is by public ferry. The F3 and F8 services operate to Cockatoo Island daily, departing from Circular Quay and Barangaroo, as well as from wharves along Parramatta River. Please note travel costs are not included with the performance ticket. You will need to either purchase a ferry ticket or tap on/off with your Opal card or credit card.

For further information, including timetables, visit the [Transport NSW website](#).

What to bring

- We recommend you come prepared with clothing to suit the weather (wet weather gear, jacket as it can get cool on the island after sunset, sun protection, etc.)
- Limited seating will be provided. You are welcome to bring along a picnic blanket and / or a collapsible (camp style) chair/s.

Food and Beverage

- Food and beverages will be available to purchase (card only) during Sunset Sessions.
- Alcohol may not be brought onto the island. It can be purchased at the Sunset Sessions venue, which is a licensed premises. All alcohol must be consumed at this venue. Patrons who are deemed to be intoxicated or are disrupting the performances will be asked to leave and will not be issued a refund.

Adverse Weather

- Sunset Sessions is an outdoor event and may be subject to adverse weather. We try to go ahead with Sessions wherever possible, and do not cancel for light/intermittent/potential rain.
- We strongly recommend customers bring wet weather gear to performances in case of rain (note the use of umbrellas during performances is not permitted as it obstructs the view of other audience members). Performances will be cancelled only if the weather poses a safety threat to patrons and staff. The decision to cancel a performance is made by the Harbour Trust and will be made by 10am on the day of the event.
- Patrons accept the risk that weather they consider unsatisfactory may occur on a performance night and acknowledge that tickets will not be refunded unless a session is officially cancelled prior to commencement by the Harbour Trust. Should the session be cancelled by the Harbour Trust due to adverse weather, a refund of the ticket price will be issued to the purchase holder.
- When a session is cancelled prior to commencement, customers will receive a cancellation email. In this instance, patrons will receive a full refund of the ticket price (including any additional add-ons purchased).

Conditions

- All persons under 18 must be accompanied by an adult.
- Children 12 and under are FREE.
- Card only sales for food and beverage and at the gate.
- Smoking is not permitted in the event area.

Transfers and cancellations

- Tickets are non-refundable, transfers can be made up to seven (7) days prior to the event date but will be dependent on ticket availability on the alternate date. You can directly exchange your ticket online by clicking the Exchange Tickets button to swap your ticket.
 - Customers who have pre-purchased food and want to exchange their tickets for another date, will need to email support@ticketbooth.com.au.
- For more information, visit <https://support.ticketbooth.com.au/contact/>