



GENERAL  
ADMISSION

# COCKATOO ISLAND GHOST TOUR

## Cockatoo Island



**Cockatoo  
Island**<sup>TM</sup>



Australian Government  
Sydney Harbour Federation Trust

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## COCKATOO ISLAND GHOST TOUR: TERMS AND CONDITIONS

### Important:

You will need your ticket to check in to your tour, please bring a printed copy or show it on your phone.

### Meeting Point:

Meet at the Cockatoo Island Visitors Centre.

### Check in:

Ensure you arrive at least 15 minutes prior to the start time to check in for your tour. Tours leave strictly on time and do not wait for latecomers.

### COVID Safety:

Please note, all tour participants will be required to check-in with the guide on arrival to comply with COVID-19 contact tracing requirements. Members of each group must ensure they:

- maintain a physical distance of 1.5 metres from others;
- have not travelled overseas within the last 14 days;
- have not had contact with a confirmed COVID-19 case within the last 14 days; and
- are not unwell and have not had any COVID-19 symptoms in the last 14 days.

### Terms and Conditions

- Meet outside the Cockatoo Island Visitor Centre, a two minute walk from the ferry wharf.
- The tour content will discuss murder, suicide and mistreatment of children. Therefore, we recommend that this tour is only suitable for people over the age of 18.
- The tour is two hours in duration and involves a steep incline, some uneven surfaces and is not suitable for mobility scooters.

- Guests should wear sensible walking shoes. The Harbour Trust advises that The Harbour Trust advises that high heels, thongs and loose sandals are not recommended to wear during tours.
- We recommend that guests bring a torch as the tour is conducted in the dark, and sections of walkways on Cockatoo Island can be uneven.
- Tours will proceed regardless of weather conditions except in cases of extreme weather. Please ensure you bring a raincoat. Participants will be notified via SMS if the tour is cancelled and a full refund of the ticket price (less booking fees) will be made.
- Visitors are not permitted to bring alcohol onto the island and random bag searches may be conducted on arrival.
- For the safety of all attending the tour, any person who appears to be under the influence of alcohol or other drugs will not be allowed to attend the tour.
- Disruptive behaviour whilst on the tour will not be tolerated. Anyone deemed disruptive will be removed from the tour immediately by security.
- Tickets are non-refundable, transfers can be made up to seven (7) days prior to the tour date. Contact our Box Office line on **1800 068 849** or email **tours@cockatooisland.gov.au**

### Warning to Aboriginal and Torres Strait Islanders:

This tour contains stories and may contain images and/or visuals of deceased people.

### Additional content warning:

This tour contains content and stories that some participants may find confronting including but not limited to suicide, mistreatment of children, harsh living environments, loss of infancy and life.

