# 2020 RED HOT SUMMER TOUR - EVENT INFORMATION COCKATOO ISLAND - SYDNEY HARBOUR I SUNDAY FEBRUARY 9

#### VENUE

Cockatoo Island is a magnificent open-air venue located in the spectacular Sydney Harbour. The immediate stage front area is reserved for standing room only. Behind this area is general admission unreserved seating. Patrons are encouraged to bring a camp chair / small rug to the event. All areas of this venue have view of the stage.

## **TRANSPORT**

All tickets to this event include a return ferry transfer from King Street Wharf 1 or 2. Transfers to the Island are time allocated, and you will be issued with a time / wharf number at point of purchase. Return transfers post event are unreserved, and will commence at the conclusion of Hunters and Collectors. Return transfers can take up to 90 minutes for all patrons to exit the island.

## **DISABLED PATRONS**

Disabled patrons are requested to contact Ticketmaster for accessible boat options. Once inside the venue, patrons may take advantage of a dedicated viewing area located approximately 60 metres from the stage. This area is unreserved and available for disabled patrons and their immediate carer only. The Red Hot Summer Tour accepts companion cards for an immediate carer attending the event with a disabled patron. Please present your accreditation at entry to gate staff. Patrons please note that this is an outdoor venue with some uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff or security.

#### **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates.

## **TICKETING POLICY**

The official ticketing agency for this show is Ticketmaster Australia. The Red Hot Summer Tour takes no responsibility for any tickets purchased outside of Ticketmaster. Tickets purchased through third parties such as Viagogo, Ebay, Gumtree, Facebook etc are done so at the customers own risk. Fraudulent tickets will not be honoured.

## **ARTIST PLAYING TIMES**

12.00pm
12.40 – 1.10pm
1.30 <b>–</b> 2.10pm
2.30 - 3.10pm
3.35 - 4.20pm
4.45 - 5.30pm
5.55 – 6.45pm
7.15 – 8.30pm

Artist line up and playing times are subject to change.

# **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs, and personal belongings be presented to security staff for inspection and scanning at entry. Patrons detected attempting to bring BYO Alcohol into the venue will be refused entry / ejected without refund. Please note that this event also has a No Pass Out policy so please come prepared for the full day.

# **PERMITTED ITEMS**

You may bring to this event: Camp Chair, Small Picnic Rug, Sealed Still Bottled Water (not carbonated), Snack Foods, Cooler Bag, Rain Poncho, Non Professional Camera. It is also advised to bring a wide brimmed hat and sunscreen to the event. Note that no eskies are permitted on the ferries,

# **PROHIBITED ITEMS**

Items strictly prohibited from entry: Alcohol, Soft Drink & Non Alcoholic Beverages (apart from sealed still bottled water) Umbrellas, Glass, Metal Cutlery, Pets, Tables, Professional Cameras, Shade Structures, Tents, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Food Dye. Note that no eskies are permitted on the ferries.

#### **FOOD & BEVERAGE**

This event will have a large range of food available for purchase, and includes menu items for intolerances and vegetarian / vegan patrons.

A public bar will also operate for the event duration offering a range of Beer, Wine, Cider, Spirits and Non Alcoholic Beverages. Sugar Free options will also be available. To comply with NSW Licensing, Beer, Cider and Spirits served will be mid strength.

## **MERCHANDISE & ATM**

A large range of Artist and exclusive 10<sup>th</sup> Anniversary Tour Merchandise will be available for the event duration from the merchandising facility adjacent to the bar.

ATM Cash Out is also available from ATM Machines located in this area.

## **AGE RESTRICTIONS**

This event is strictly 18+.

## **WEATHER POLICY**

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of an event cancellation, all ticketholders will be advised via SMS, Email, Social Media as well as an update on this website. The event will only be cancelled if the site is deemed too dangerous to proceed / continue. This decision will be made by Event Management / Security / The Venue and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire, sunscreen, wide brimmed hat, jacket/poncho.

#### **EVENT UPDATES**

To stay up to date with this event please visit our Facebook page Red Hot Summer Tour Official and look for the Cockatoo Island Event. Please also keep an eye on this website as we will be updating any new information as the event nears. All ticket purchasers will receive an event information email and sms in the week leading up to the concert.