



On-Demand History & Seniors Tours: Terms and Conditions

Check in:

Ensure you arrive at least 15 minutes prior to the start time to check in for your tour. Tours leave strictly on time and do not wait for latecomers.

Tour conditions:

- These tours may involve a steep incline, some uneven surfaces and is not suitable for mobility scooters.
- Wear suitable walking shoes, and wet weather clothing if needed.
- Tours will proceed regardless of weather conditions except in cases of extreme weather. Participants will be notified if the tour is cancelled due to extreme weather.
- You must comply with all directions of the Guides, Rangers and Security.
- For safety reasons, maximum tour numbers cannot be exceeded.
- Dogs, bicycles and smoking are not allowed on the tour.
- Tour cancellations & transfers can be made up to seven (7) days prior to the tour date.
- The Harbour Trust reserves the right to terminate any tour at any time.

Further Information:

Warning to Aboriginal and Torres Strait Islanders: This tour contains stories and may contain images and/or visual of deceased people.

Additional content warning: This tour contains content and stories that some participants may find confronting including but not limited to suicide, mistreatment of children, harsh living environments, loss of infancy and life.