



## Crooked Characters: Terms and Conditions

### Check in:

Ensure you arrive at least 15 minutes prior to the start time to check in for your tour. Tours leave strictly on time and do not wait for latecomers.

A ticket must be presented on arrival, please bring a printed copy or show it on your smart phone. Meet at the firepit.

### Tour conditions:

- The tour is 45 minutes in duration and involves a steep incline, some uneven surfaces and is not suitable for mobility scooters.
- A moderate level of fitness and mobility are required on this tour.
- Wear suitable walking shoes, and wet weather clothing if needed.
- Tours will proceed regardless of weather conditions except in cases of extreme weather. Participants will be notified via SMS if the tour is cancelled and a full refund of the ticket price (less booking fees) will be made.
- Tours are family friendly, however children must be accompanied by an adult.
- You must comply with all directions of the Guides, Rangers and Security.
- For safety reasons, maximum tour numbers cannot be exceeded.
- Dogs, bicycles and smoking are not allowed on the tour.
- Tickets are non-refundable, transfers can be made up to seven (7) days prior to the tour date.
- The Harbour Trust reserves the right to terminate any tour at any time.

### Further Information:

**Warning to Aboriginal and Torres Strait Islanders:** This tour contains stories and may contain images and/or visual of deceased people.