

Australian Government Department of Agriculture, Water and the Environment Sydney Harbour Federation Trust

COST RECOVERY IMPLEMENTATION STATEMENT

Liquor Permits and Planning Application Fees

2021-2022

Cost recovery involves government entities charging individuals or non-government organisations some or all of the efficient costs of a regulatory activity. This may include goods, services or regulation, or a combination of them. The Australian Government Charging Framework, which incorporates the Cost Recovery Guidelines (the CRGs)¹, sets out the framework under which government entities design, implement and review regulatory charging activities.

¹ The Australian Government Charging Framework and the CRGs are available on the Department of Finance website (www.finance.gov.au).

1. INTRODUCTION

1.1 Purpose of the CRIS

This CRIS provides information on how the Sydney Harbour Federation Trust (Harbour Trust) implements cost recovery for Liquor Permits and Planning Applications. It also reports financial and non-financial performance information for these activities and contains financial forecasts for 2021/22 and three forward years. SHFT will maintain the CRIS until the activity or cost recovery for the activity has been discontinued.

1.2 Description of the regulatory charging activity

The Harbour Trust undertakes various activities with the overarching objective to transform its sites into precincts and parklands that will enhance the cultural and historical values of the city, whilst conserving the environmental integrity and unique heritage of the sites. The Harbour Trust generates revenues through fees while operating and maintaining its sites. Regulatory activities subject to charging include Liquor Permit Applications and Planning Applications.

1.2.1 Liquor Permit Applications

What is the regulatory activity being cost recovered?

Liquor Permit Applications are a regulatory activity that is administered by the Harbour Trust under the *Sydney Harbour Federation Trust Act 2001* (the Act). The Act prescribes the powers of the Harbour Trust in relation to the administration of Liquor Permit Applications.

SHFT issues two types of Liquor Permits:

- On-premises permits Generally issued for 12 months, on a renewable basis, to area lessees
 of Harbour Trust properties; and
- Special event permits Generally issued for short periods, on a renewable basis, to area licensees of Harbour Trust land.

Approved Liquor permits and conditions are issued by the Harbour Trust in accordance with the Act and *Sydney Harbour Federation Trust Regulations 2021* (the Regulations).

What policy outcomes will the activity achieve?

Liquor Permits contribute to the activation of Harbour Trust sites by tenants and special events through promoting public access, as outlined in the Act. It also assists the Harbour Trust in managing the responsible service of alcohol on Harbour Trust sites by ensuring that activities involving the sale or supply of alcohol meet the requirements of relevant legislation and codes, as well as ensuring that they are consistent with the various Harbour Trust plans.

The Liquor Permit activity therefore contributes to the Harbour Trust's achievement of its objectives and outcomes through providing an effective compliance, implementation and monitoring mechanism for the sale or supply of alcohol on Harbour Trust land.

Why is charging appropriate for the regulatory activity?

The Harbour Trust believes that there is a strong need to continue with the current policy for Liquor Permits, as the activity contributes to the activation of Harbour Trust sites by tenants involved in various commercial or residential activities.

The regulatory activity ensures that any undertakings involving the supply of liquor meet the relevant legislation and codes and is in line with the various Harbour Trust plans. In order to ensure maximum contribution to community within the Harbour Trust land, through various activities, the Harbour Trust has instituted a strong monitoring and compliance regime. Charging is viewed as an appropriate means by which to ensure that these activities remain sustainable.

Who will pay the regulatory charges?

Prior to the sale or supply of alcohol on Harbour Trust land, prospective permit holders must first apply and pay applicable fees for a Liquor Permit. The impact of charging on stakeholders is negligible, as proponents would be subject to similar fees and charges for the sale or supply of alcohol on other sites throughout NSW.

1.2.2 Planning Applications

What is the regulatory activity being cost recovered?

Planning Applications are a regulatory activity that is administered by the Harbour Trust under the Act. The Harbour Trust is the relevant planning authority for proposed actions on its lands.

For approved applications, Planning Permits and conditions are issued by the Harbour Trust in accordance with the Act and *Sydney Harbour Federation Trust Regulations 2021* (the Regulations). More complex applications may need to be referred to the Department of Agriculture, Water and the Environment for consideration and separate approval under the *Environment Protection and Biodiversity Conservation Act 1999* (EPBC Act).

What policy outcomes will the activity achieve?

The Planning Application activity contributes to the activation of Harbour Trust sites by tenants involved in various activities, usually of a commercial nature. The activity ensures that any development on Harbour Trust land meets the requirements of relevant legislation and codes, whilst also being in line with Harbour Trust objectives and plans.

Why is charging appropriate for the regulatory activity?

The Planning Application activity ensures that commercial activation on Harbour Trust sites by means of development is accompanied by a strong monitoring and compliance regime. Charging is viewed as an appropriate means by which to ensure that these activities remain sustainable.

Who will pay the regulatory charges?

Individuals or organisations must apply for a Planning Permit where they propose to undertake certain activities and/or works on Harbour Trust land. When applications are assessed by the Harbour Trust, a fee is charged. The impact of charging stakeholders is negligible, as the schedule of fees is aligned with local councils.

2. POLICY AND STATUTORY AUTHORITY TO COST RECOVER

2.1 Government policy approval to cost recover the regulatory activity

Subsection 22(1) of the *Public Governance, Performance and Accountability Act 2013* (PGPA Act) provides that the Finance Minister may make an order that specifies a policy of the Australian Government that is to apply in relation to one or more corporate Commonwealth entities (CCE).

The *Public Governance, Performance and Accountability (Charging for Regulatory Activities) Order* 2017 specifies the Australian Government policy relating to charging for regulatory activities that is to apply to certain CCEs, including the Harbour Trust.

The then Finance Minister has approved partial recovery of costs associated with the approval process of Development Applications (now referred to as Planning Applications) as per the Finance Minister's letter dated 15 August 2011.

2.2 Statutory authority to charge

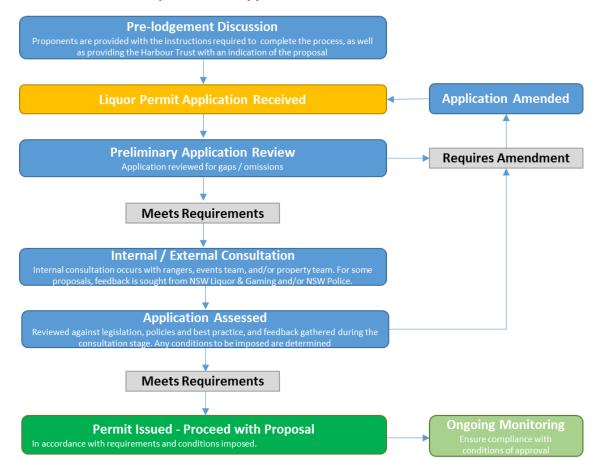
The statutory authority to charge is contained within the Regulations, which is subordinate legislation to the *Sydney Harbour Federation Trust Act 2001*.

3. COST RECOVERY MODEL

3.1 Outputs and business processes of the regulatory charging activity

3.1.1 Liquor Permit Applications

The output of this activity are the Liquor Permits issued to tenants and operators of special events on Harbour Trust land. The business processes followed in performing the regulatory activity are illustrated in the diagram below, with a brief summary description following. All approximations of time involved at each stage have been based upon estimates of time incurred by a Planner to complete the activity. The assessment has been made by the Harbour Trust's Planning Team.



Liquor Permit Application – Business Process

Pre-lodgment Discussion

Proponents are provided with the instructions required to be completed through the application process. This stage also provides the Harbour Trust with the opportunity to gain a preliminary understanding of the nature of the proposal. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 4 hours.

Preliminary Application Review

After the Liquor Permit Application has been received by the Planning Team, it undergoes a preliminary review process to understand the nature of the application, as well as identify any gaps or omissions in the documentation and information provided. If any gaps are identified, the application is returned to the proponent for amendment. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 4 hours.

Internal / External Consultation

Once it is determined that the application contains the correct information, the proposal is subject to internal and possibly external consultation. Internal consultation is led by the Planning Team and occurs with different functional units within the Harbour Trust, including Rangers, the Events Team, and/or the Property Team. External consultation may occur (particularly for applications for events) with Liquor and Gaming NSW, and/or NSW Police. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 4 hours.

Application Assessed

The application is assessed by the Planning Team. It is reviewed against the relevant legislation and policies, management plans, best practice guidance, as well as any feedback on the proposal gathered throughout the consultation process. If the application is assessed as meeting all requirements, the Liquor Permit is issued, along with any attached conditions. If the requirements are not met, the proponent is informed of any amendments required. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 6 hours.

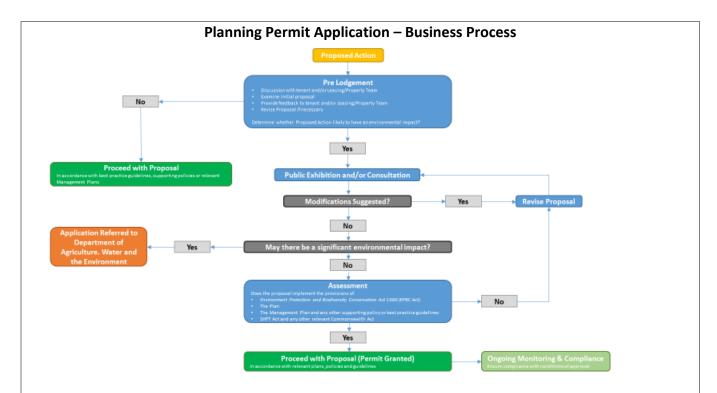
Ongoing Monitoring and Compliance

Once a permit has been issued, the activities of the tenant and/or operator are monitored to ensure compliance with any conditions imposed as part of the permit issued. If a breach of conditions are identified, the proponent will be told to remedy, with the potential for a fine to be issued. Termination of the permit may also occur. The time spent by Harbour Trust staff at this stage is estimated to be between 2 and 4 hours.

3.1.2 Planning Applications

The output of this activity are the Planning Permits issued to individuals or organisations undertaking certain activities and/or works on Harbour Trust land. Since 2004, the Harbour Trust issues, on average, 13 Planning Permits to third parties (external applicants) per financial year. The average for the past 5 years has been 12 Planning Permits to third parties per financial year.

The business processes followed in performing the regulatory activity are illustrated in the diagram below, with a brief summary description following. All approximations of time involved at each stage have been based upon estimates of time incurred by a Planner to complete the activity. The assessment has been made by the Harbour Trust's Planning Team.



Pre-lodgment

Proponents are provided with the instructions required to be completed through the application process. This stage also provides the Harbour Trust with the opportunity to gain a preliminary understanding and examination of the nature of the proposal. Discussion may occur with the tenant and/or the Harbour Trust's Property Team. At this stage, the Planning Team determines whether the proposed action is likely to have an environmental impact. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 4 hours.

Public Exhibition and/or Consultation

If the proposed action is determined to potentially have a significant environmental impact and/or to be of significant public interest, the Planning Permit Application will progress to the Public Exhibition and/or Consultation stage. Internal consultation with relevant sections of the organisation is standard, at minimum with the Property, Heritage and Site Services teams. Sometimes consultation with a neighbouring council or other bodies such as NSW National Parks & Wildlife Service may occur. At the conclusion of the public consultation process, modifications and queries about the proposal may be suggested to the proponent. When third parties' proposed actions are subject to public exhibition, Harbour Trust staff spend up to 4 hours per application during this stage.

Assessment

At this stage, the proposal undergoes mandatory assessment against the *Environment Protection and Biodiversity Conservation Act 1999* (EPBC Act), and other relevant legislation/policies and management plans. Applications that may have a significant impact on the environment are referred to the Department of Agriculture, Water and the Environment for a detailed assessment under the EPBC Act. If the application is assessed as meeting all requirements, the Planning Permit is issued, with any conditions attached. If the requirements are not met, the applicant is informed of any amendments required. The time spent by Harbour Trust staff at this stage is estimated to be between 6 and 40 hours, depending on the complexity of the proposal.

Ongoing Monitoring and Compliance

Issued Planning Permits will usually have conditions of approval attached. Monitoring the compliance of the proponent with these conditions usually involves the Planning Team collating required

documents, issuing construction/occupation approvals, and undertaking inspections during the works. The time spent by Harbour Trust staff at this stage is estimated to be between 1 and 8 hours.

3.2 Costs of the regulatory charging activity

The costs of both regulatory charging activities are based on estimates of the time involved in the receipt, processing, exhibition/consultation, assessment, approval, issuing and monitoring of applications and permits.

The main direct cost drivers in both regulatory charging activities are the staff hours incurred in undertaking the steps noted above. Indirect costs comprise of the on-costs associated with the staff's time (such as superannuation, workers compensation, long service leave, corporate services, and utilities).

As the primary cost driver of both activities is the time taken by staff to complete the respective processes, both direct and indirect costs have been allocated based upon an hourly rate. Direct costs have been assessed through converting average annual base salaries to an hourly rate (based upon ordinary hours of work as per the Enterprise Bargaining Agreement). Indirect costs have been attributed based upon calculated recovery rates (the Harbour Trust's indirect costs as a proportion of total salaries), converted to an hourly figure.

Due to the low volume of annual applications for each activity, changes in the activity's complexity can impact on the costs incurred significantly.

All business processes within each of the activity types are managed internally within the Trust.

3.2.1 Liquor Permit Applications

Process	Costs - Lower Bound (\$)			Costs - Upper Bound (\$)		
	Direct	Indirect	Total	Direct	Indirect	Total
Pre-lodgment Discussion	66.88	15.05	81.92	267.50	60.19	327.70
Preliminary Application Review	66.88	15.05	81.92	267.50	60.19	327.70
Internal/External Consultation	66.88	15.05	81.92	267.50	60.19	327.70
Application Assessed	66.88	15.05	81.92	267.50	60.19	327.70
Compliance & Monitoring	133.75	30.10	163.85	267.50	60.19	327.70
TOTAL	401.25	90.29	491.54	1,337.51	300.97	1,638.48

The estimated costs of the activity are as follows, presented as a range.

Note: Future costs (as presented in Section 6) are assumed to increase by 2% p.a. reflecting the escalation of the primary cost driver (Salaries & Wages), based on the Harbour Trust's Enterprise Bargaining Agreement.

The lower bound of the estimated cost to the Harbour Trust of completing the Liquor Permit Application activity is \$491.54, with the upper bound estimated to be \$1,638.48. The average estimated cost is \$1,065. The difference between the lower and upper bounds reflect the varying levels of complexity and associated resource requirements of different applications.

3.2.2 Planning Applications

The estimate of time required in the Planning Application activity varies significantly depending on the complexity of the proposal being put forward. The estimated costs of the activity are as follows, presented as a range.

Process	Costs - Lower Bound (\$)			Costs - Upper Bound (\$)		
	Direct	Indirect	Total	Direct	Indirect	Total
Pre-lodgment	66.88	15.05	81.92	267.50	60.19	327.70
Public Exhibition and/or Consultation	66.88	15.05	81.92	267.50	60.19	327.70
Assessment	401.25	90.29	491.54	2,675.02	601.94	3,726.96
Compliance & Monitoring	66.88	15.05	81.92	535.00	120.39	655.39
TOTAL	601.88	135.44	737.32	3,745.03	842.72	4,587.75

Notes:

¹ Future costs (as presented in Section 6) are assumed to increase by 2% p.a. reflecting the escalation of the primary cost driver (Salaries & Wages), based on the Harbour Trust's Enterprise Bargaining Agreement.

The lower bound of the estimated cost to the Harbour Trust of completing the Planning Application activity is \$737.32, with the upper bound estimated to be \$4,587.75. The average estimated cost is \$2,663. The difference between the lower and upper bounds reflect the varying levels of complexity and associated resource requirements of different applications.

3.3 Design of regulatory charges

3.3.1 Liquor Permit Applications

The structure of the Harbour Trust's Liquor Permit fees are based upon whether the Permit application is for either an On-Premises or Special Event Permit.

For On-Premises Permits, one of two different Annual Permit fees may be charged, dependent on the maximum number of daily patrons for the premises. For Special Events Permits, one of four different rates may be charged, dependent on the maximum number of daily patrons for the venue, as well as the duration of the event. The fee schedule reflects the varying complexity of assessment required in processing each type of permit application.

On-Premises Permit – Per Annum					
Maximum Number of Patro	ns per Day	Annual Permit Fee			
1-74		\$1,250			
75 +		\$1,750			
Special Events Permit – Per Event					
Maximum No. Batrons por Day		Duration of Eve	ent – Permit Fee		
Maximum No. Patrons per Day	1 – 4 Calendar Days 5 + Calendar Days				
1-74	\$500 \$1,25		\$1,250		
75 +	\$1,000 \$1,750				

Liquor Permit Applications – Fee Schedule

However, there are some exceptions to the fee structure for Special Events:

- Tenants applying for minor changes to existing conditions for special events, as it is deemed these should be covered in their Annual Permit charge.
- Due to the nature of Harbour Trust sites, it is usually costly to set up event infrastructure, consequently, and to remain competitive within the market, the Liquor Permit fee may be waived at the discretion of the Events and Venue Manager.

3.3.2 Planning Applications

The structure of the Harbour Trust's Planning Permit fee schedule is modelled on that applied by NSW Local Councils, where a fee is paid based on the estimated cost of the proposed development.

The fees charged by the Harbour Trust are identical to those charged by NSW local councils, as they are the same as those prescribed by the NSW Government under Section 246B of the *Environmental Planning and Assessment Regulation 2000 (NSW)*. As fees are charged as a proportion of development costs, they increase over time naturally as development costs rise with inflation. This practice indirectly results in fee revenue from Planning Applications increasing by the rate of inflation.

The then Finance Minister approved partial recovery of costs associated with the approval process of Planning Applications, as per the Finance Minister's letter dated 15 August 2011.

Estimated Cost of Proposal	Fee Payable
Up to \$5,000	\$110
\$5,001 - \$50,000	\$170, plus an additional \$3 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$5,000
\$50,001 - \$250,000	\$352, plus an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$50,000
\$250,001 - \$500,000	\$1,160, plus an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$250,000
\$500,001 - \$1,000,000	\$1,745, plus an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$500,000
\$1,000,001 - \$10,000,000	\$2,615, plus an additional \$1.44 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$1,000,000
More than \$10,000,000	\$15,875, plus an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the
	estimated cost exceeds \$10,000,000

Planning Applications – Fee Schedule

4. **RISK ASSESSMENT**

There are potential risks in charging for both the Liquor Permit Application and Planning Application regulatory activities. The major risk stems from whether the low levels of applications determined and processed by the Harbour Trust distort the estimated costings to complete the activities. Similarly, the wide range of estimated costings provided for Planning Permit Applications reflect the varying complexity of assessing applications. To mitigate this risk, cost drivers for completing the activity and ongoing monitoring will be reviewed on an ongoing basis. This will assist in ensuring that the estimated costings reflect those actually incurred.

There is also uncertainty over the number of applications that may be determined in any given year, especially for Planning Permit Applications. This creates a risk that forward estimate forecasts may not accurately reflect the extent of costs actually recovered in a given year.

Despite these risks, it is believed that both regulatory charging activities are well managed by the Harbour Trust, leading to an overall low risk rating in regards to cost recovery itself. The activities and structures in place are considered acceptable to stakeholders, given the relatively low number of applications that are determined, the rigorous extent of assessment and monitoring by the Planning Team, and the alignment of fees/charges to NSW levels.

In respect of the operational risks relating to the regulatory activities seeking permits, the Harbour Trust's Planning Team conducts thorough risk assessments as part of the planning process, reviewing against the Harbour Trust's Comprehensive Plan and relevant legislation (including the EPBC Act).

5. STAKEHOLDER ENGAGEMENT

Consultation with stakeholders occurs at the point of application by the prospective permit holder, as well as throughout the application review, approval and monitoring processes, either through direct contact or through the public release of plans and requests for comments.

Liquor Permits

The Property Team meet with stakeholders in relation to requests for Liquor Permits for tenant premises. The Harbour Trust's Events and Venue Manager meets with stakeholders in relation to requests for Liquor Permits for events and activities. Any other potentially affected stakeholders are also consulted, either through direct contact or through public release of plans and requests for comment. In combination, the various modes of stakeholder engagement provide a mechanism for the Harbour Trust to receive feedback on the regulatory charging activities on a continuous basis.

Planning Applications

For Planning Applications, where formal public exhibition is required, it includes notices in newspapers, website and e-newsletter (and sometimes letterbox drops), as well as direct notices to identified stakeholders (by email or post). Tenants are notified by the Property team. The legislative requirements for formal exhibitions are set out in the EPBC Act and the Harbour Trust's Comprehensive Plan. All formal (written) submissions made to the Harbour Trust are acknowledged, with a summary of submissions and/or outcomes of assessment typically published on the website.

Development of CRIS

In developing the Cost Recovery Implementation Statement, the Harbour Trust has consulted with the Department of Agriculture, Water and the Environment.

6. FINANCIAL ESTIMATES

Liquor Permit Applications

In order to produce the future financial estimates for the Liquor Permit Application activity, a number of assumptions have been made, as follows:

- The number of Liquor Permits assumed to be granted per annum over the forward estimates are 12 On-Premises Permits, and 17 Special Events Permits. This is based on 2020/21 actual figures.
- Expenses are calculated through multiplying the total number of On-Premises and chargeable Special Events Permits expected to be granted per annum by the average cost for the Harbour Trust to complete the activity, as it is expected that there is an even proportion of applications falling at each end of the cost bounds. Expenses are escalated at 2% p.a. being the average increase in the primary cost (Salaries & Wages). The escalator is based on the Enterprise Bargaining Agreement.
- Revenue is calculated through:
 - On-Premises Permit The average fee charged (due to the fixed nature of the businesses obtaining annual permits) multiplied by the estimated number of on-premises permits to be granted.
 - Chargeable Special Events Permit The average value of the fees schedule, multiplied by the estimated number of special-events Permit to be granted.
 - o Revenue is not escalated as the Liquor Permit Fees Schedule is fixed.

The table below provides the estimated results for 2021/22 and three additional forward years.

Liquor Permit Application	2021/22	2022/23	2023/24	2024/25
Expenses				
Pre-lodgement Discussion	5,939	6,058	6,179	6,303
Preliminary Application Review	5,939	6,058	6,179	6,303
Internal/External Consultation	5,939	6,058	6,179	6,303
Application Assessed	5,939	6,058	6,179	6,303
Monitoring & Compliance	7,127	7,270	7,415	7,564
Total Expenses	30,885	31,503	32,133	32,776
Revenue	38,035	38,035	38,035	38,035
Balance	7,150	6,532	5,902	5,259
Cumulative Balance	7,150	13,682	19,583	24,843

Liquor Permit Application – Financial Estimate

Notes:

¹ Expenses are assumed to increase at 2% p.a. reflecting the escalation of the primary cost driver (Salaries & Wages) based on the Harbour Trust's Enterprise Bargaining Agreement.

² Revenue is not escalated as Liquor Permit Fees are fixed.

Over the forward financial estimates, the Harbour Trust is expected to run a positive cumulative balance with respect to the Liquor Permit Application activity. Under the *Sydney Harbour Federation Trust Act 2001*, the Harbour Trust may charge fees in respect of licences, permissions, permits and authorities that are issued by the Trust.

The financial estimates are based on assumptions of effort required, as outlined in prior sections of this CRIS. Fees for Liquor Permits and Planning Permits are consistent with those used in NSW. A revision to the fee structure may be required if the modelling confirms revenues consistently exceed expenses.

Planning Application Permits

In order to produce the future financial estimates for the Planning Application Permit activity, a number of assumptions have been made, as follows:

- Based on the 5 years from 2016-2017 to 2020-2021, the average number of Planning Applications determined were 12 per annum. It is assumed that this is the average number of applications determined per annum over the forward estimates.
- Expenses are calculated through multiplying the average number of Planning Applications determined per annum by the weighted average cost (between lower and upper bound cost estimates) for the Harbour Trust to complete the activity. The weightings (50% lower cost bound and 50% upper cost bound) are based on an assessment of the proportion of applications expected to fall at each end of the scale. Expenses are escalated at 2% p.a. being the average increase in the primary cost (Salaries & Wages). The escalator is based on the Enterprise Bargaining Agreement.
- Revenue is calculated through multiplying the average number of Planning Applications determined per annum by the average actual fee paid over the period 2016-2017 to 2020-2021. An assumed CPI increase of 2.5% p.a. to consider an increase in building costs has been applied (as fees paid are based off the expected value of proposed works).

The table below provides the estimated results for 2021/22 and three additional forward years.

Planning Application Permit (\$)	2021/22	2022/23	2023/24	2024/25			
Expenses							
Pre Lodgement	2,540	2,590	2,642	2,695			
Public Exhibition / Consultation	2,540	2,590	2,642	2,695			
Assessment	23,365	23,832	24,309	24,795			
Monitoring & Compliance	4,571	4,663	4,756	4,851			
Total Expenses	33,015	33,676	34,349	35,036			
Revenue	6,675	6,842	7,013	7,189			
Balance	- 26,340	- 26,834	- 27,336	- 27,848			
Cumulative Balance	- 26,340	- 53,174	- 80,510	- 108,357			

Planning Application Permit – Financial Estimates

Notes:

¹ Expenses are assumed to increase at 2% p.a. reflecting the escalation of the primary cost driver (Salaries & Wages) based on the Harbour Trust's Enterprise Bargaining Agreement.

² Revenue is assumed to increase by CPI, at the assumed rate of 2.5% p.a. This is to reflect an assumed increase in the value of works being proposed (off which the Planning Permit Fee is based).

Over the forward financial estimates, the Harbour Trust is expected to run a negative cumulative balance with respect to the Planning Application Permit activity. While it is valid and equitable for the Harbour Trust planning application fee structure to be aligned with the similar fee structure in NSW, it should be noted that Harbour Trust planning assessments are broader, and more in-depth, than would typically be expected of other planning authorities.

This is due to the Harbour Trust's dual role as a public authority and landowner, with a direct interest in the outcomes achieved (particularly with respect to protecting heritage/environmental values and public amenity/access). As a result, the fees charged will often not cover the cost of the assessment.

However, the cost in ensuring these desired outcomes is offset by the Harbour Trust's ability – again, as landowner – to derive a financial benefit from approved activities. The Harbour Trust balances its Corporate Plan objectives to care for its parklands, while being a financially-sustainable organisation – to support outcomes that are beneficial in terms of both planning and financial outcomes. Keeping fees aligned with NSW helps ensure that the planning process does not discourage investment in Harbour

Trust sites – and the ongoing revenue that this facilitates is reinvested back into the management of the sites.

This is in line with the then Finance Minister's approval for the Harbour Trust's partial recovery of costs associated with the approval process of Development Applications (now referred to as Planning Applications) as per the Finance Minister's letter dated 15 August 2011.

7A. FINANCIAL PERFORMANCE

Prior to 2019-20, the Harbour Trust did not perform activity-based costings for regulatory activities. As such, the information provided below on financial performance prior to 2019-20 is limited to revenue.

Liquor Permit Applications

Over the financial years from 2016-17 to 2020-21, the Harbour Trust collected \$93,492 revenue from Liquor Permit Application activities.

Liquor Permit	2016-17	2017-18	2018-19	2019-20	2020-21	Total
Revenue	\$18,337	\$23 <i>,</i> 330	\$20,122	\$13,583	\$18,120	\$93 <i>,</i> 492
Expenses				\$8 <i>,</i> 397	\$15,525	\$23,922
Balance				\$5,186	\$2,596	\$7,782

Planning Permit Applications

Over the financial years from 2016-17 to 2020-21, the Harbour Trust collected \$27,755 in revenue from Planning Permits from third parties. Due to the uncertainty in the number of applications determined (and the value of works sought to be undertaken), there is no clear revenue trend to be discerned.

Planning Permit	2016-17	2017-18	2018-19	2019-20	2020-21	Total
Revenue	\$1,617	\$6,224	\$1,403	\$12,855	\$5,656	\$27 <i>,</i> 755
Expenses				\$45,248	\$32,852	\$78,100
Balance				-\$32,393	-\$27,195	-\$59 <i>,</i> 588

7B. NON-FINANCIAL PERFORMANCE

The effectiveness of the Harbour Trust's regulatory charging activities are assessed based on a number of KPIs.

Non-Financial KPIs	Demonstrate	Monitoring Frequency
Days taken to issue	To ensure that customer expectations	Quarterly
application outcome	are met with respect to the timely	
	completion of application review.	
Timely payment of late fees	Ensuring the Harbour Trust recovers	Monthly
	the cost of completing regulatory	
	activities in an efficient manner.	
Breaches of Liquor Permit	Enables the Trust to allocate	Daily
	monitoring resources, review	
	application process and terminate	
	permits when issues are not rectified	
	within specified timeframes.	
Compliance with Planning	Ensure compliance with the	Completion of development
Application Conditions	conditions and requirements of the	
	original or amended permit.	

8. KEY FORWARD DATES AND EVENTS

Key Event	Key Date
Approval of CRIS	September 2021
Next Update of Forward Estimates	August 2022
Next Update of Actual Results	August 2022
CRIS Review and Update	August 2022

9. CRIS APPROVAL AND CHANGE REGISTER

Date of CRIS change	CRIS change	Approver	Basis for change
12/6/2017	Draft CRIS developed for review	David Llewelyn, Manager Finance	New Finance Minister Orders
12/7/2017	Included Activity flow charts and updated average cost details	David Llewelyn, Manager Finance	New Finance Minister Orders
13/6/2019	Updated commentary & description, revenue and cost estimates for budget and forward years	Mary Darwell, Chief Executive Officer	CRIS Review
14/9/2020	Updated commentary & description, revenue and cost estimates for budget and forward years	Mary Darwell, Chief Executive Officer	CRIS Review
22/9/2021	Updated commentary & description, revenue and cost estimates for budget and forward years	Members of the Trust	CRIS Review