

World War II on Cockatoo Island: Terms and Conditions

Important: You will need your ticket to check in to your tour, please bring a printed copy or show it on your phone.

Meeting Point: Meet at the Cockatoo Island Visitors Centre.

Check in: Ensure you arrive at least 15 minutes prior to the start time to check in for your tour. Tours leave strictly on time and do not wait for latecomers.

COVID Safety:

As a registered COVID Safe business, we require all visitors to check-in using the NSW QR code provided on site before the commencement of the presentation. Further, every visitor must ensure they:

- maintain a physical distance of 1.5 metres from others, wherever possible;
- have not attended a known hot spot
- have not had contact with a confirmed COVID-19 case within the last 14 days; and
- are not unwell and have not had any COVID-19 symptoms in the last 14 days.

Tour conditions:

- These tours may involve a steep incline, some uneven surfaces and is not suitable for mobility scooters.
- Wear suitable walking shoes, and wet weather clothing if needed.
- Tours will proceed regardless of weather conditions except in cases of extreme weather. Participants will be notified via email if the tour is cancelled due to extreme weather.
- You must comply with all directions of the Guides, Rangers and Security.
- For safety reasons, maximum tour numbers cannot be exceeded.
- Dogs, bicycles and smoking are not allowed on the tour.
- Tour cancellations & transfers can be made up to the tour date via Ticketbooth.
- The Harbour Trust reserves the right to terminate any tour at any time.

Warning to Aboriginal and Torres Strait Islanders: This tour contains stories and may contain images and/or visual of deceased people.

Additional content warning: This tour contains content and stories that some participants may find confronting.